### Case 3:22-cv-02476-D D

### ORIGINAL 11/04/22

#300002125 Page 1 of 9 PageID 5

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION CLERK US DISTRICT COURT NORTHERN DIST. OF TX FILED

2022 NOV -4 AM II: 36

| LUCAS HORTON,       | <b>§</b> | DEPUTY CLERK |
|---------------------|----------|--------------|
| Plaintiff,          | §        |              |
|                     | §        |              |
| V                   | §        |              |
|                     | §        | 3-22CV2476-D |
| RANK MEDIA USA, LLC | §        |              |
| Defendant.          | §        |              |

#### **COMPLAINT**

Plaintiff Lucas Horton ("Plaintiff") brings this Complaint against Rank Media USA, LLC (Defendant) for three reasons. First is their practice of having telephone solicitations made to consumers on their behalf without the required registration certificate to do so. Second, is the Defendant's practice of having telemarketing calls placed to consumers on their behalf who are the National Do Not Call List using an ATDS. Third is to obtain damages and other redress caused by Defendant's conduct. Plaintiff, for his Complaint, alleges as follows upon personal knowledge as to himself and his own acts and experiences, and, as to all other matters, upon information and belief. Plaintiff also makes claims under § 64.1200(d).

#### **JURISDICTION & VENUE**

The Court has subject matter jurisdiction over this action pursuant Texas Business and Commerce Codes 305.053 ("TX 305") and 302.101 ("TX 302), as well as 28 U.S.C. § 1331, as the main action arises under the Telephone Consumer Protection Act 47 U.S.C. § 227(b)(1)(A), and 47 U.S.C. § 227(c)(3)(F)('TCPA'), both of which provide for separate private rights of action. The court has personal jurisdiction as the Defendant places calls to Texas residents, sells goods and services in Texas, and derives revenue from Texas residents.

#### **PARTIES**

Plaintiff is an individual who resides in Dallas County, Texas. Defendant is a corporation

incorporated and existing under the laws of the State of Florida whose primary place of business and corporate headquarters is located at 150 East Palmetto Park Dr, Ste 800, Boca Raton, FL 33432 according the most recent filing with the Florida Secretary of State. The listed RA is Michael Abitbol located at 3983 194<sup>th</sup> Trail, Sunny Isles, FL 33160.

#### **FACTS**

- 1. TX 305.053 states that, "(a) A person who receives a communication that violates 47 U.S.C. Section 227, a regulation adopted under that provision, or Subchapter A may bring an action in this state against the person who originates the communication for: \$500 for each violation; or... If the court finds that the defendant committed the violation knowingly or intentionally, the court may increase the amount of the award of damages under Subsection (b) to not more than the greater of: \$1,500 for each violation;".
- 2. It is a violation of Section 227(c) to make or transmit a telephone solicitation to any person who is a subscriber to the do not call registry. 47 U.S.C. 227(c)(3)(F). Individuals have a private right to action "to recover for actual monetary loss from such a violation, or to receive up to \$500 in damages for each such violation, whichever is greater . . . ." 47 U.S.C. 227(c)(5)(B). If the Court finds that the defendant's violation was committed willfully or knowingly, the Court may treble plaintiffs award. 47 U.S.C. 227(c) (5).
- 3. 47 U.S.C. § 227(b)(1)(A) states that, "It shall be unlawful for any person within the United States, or any person outside the United States if the recipient is within the United States to initiate any telephone call to any residential telephone line using an artificial or prerecorded voice to deliver a message without the prior express consent of the called party.
- 4. 47 CFR 64.1200(d)(1) requires that Defendant have a written telemarketing policy.
- 47 CFR 64.1200(d)(2) requires that Defendant trains their personnel engaged in telemarketing on the written policy and the existence of the Do Not Call Policy.

- 6. Plaintiff is the owner and customary user of a cellphone number ending in 0265 and has been on the National Do Not Call list since June 2020.
- 7. At no time did Plaintiff ever provide his cellphone number to Defendant or provide Defendant, or any of Defendant's agents or 3<sup>rd</sup> party marketers, with any kind of written or verbal prior express consent to call.
- 8. Prior to receiving the above-referenced calls, Plaintiff had no relationship with Defendant, had never provided his telephone number directly to Defendant, and had never requested that Defendant or any of its proxies place calls to him or to offer him any services.
- 9. Plaintiff was called by 469-728-6483 on 9/6/2022, 469-544-7215 on 9/7/2022, 469-378-8535 on 9/15/2022, 469-396-5522 on 9/15/2022, 469-370-2104 on 9/16/2022, 469-370-2104 on 9/20/2022, 469-353-4298 on 9/21/2022, 469-355-4011 on 9/21/2022, 469-367-1612 on 9/22/2022, 469-391-1471 on 9/23/2022, 254-263-4083 on 10/5/2022, 254-263-4083 on 10/5/2022, 469-459-5499 on 10/6/2022, and by 469-340-0362 on 10/10/2022. All calls began with a beep and then a pause (signifying the use of an ATDS) before a live operator came on saying he or she were calling from the "healthcare enrollment center". On the 10/10 call, the Plaintiff completed a dummy sale in order to identify who was behind the calls and purchased an insurance plan with member ID of STM0646641.
- 10. After purchasing the policy, Plaintiff received an email from the Defendant identifying them as being behind the calls and the carrier of the insurance plan purchased by the Plaintiff.

#### **COMMON FACTUAL ALLEGATIONS**

- 11. Defendant or its proxies place unwanted telemarketing calls to solicit consumers to purchase life insurance that they enjoy the benefits from when a policy is sold.
- 12. All of the calls at issue were made on by or behalf of, for the benefit of, or with the knowledge and with the approval of the Defendant.

- 13. Rather than adhere to the requisite rules regarding obtaining consent prior to engaging in telemarketing and abstaining from the use of pre-recorded messages, Defendant (or a third-party acting on their behalf and for their benefit) repeatedly place calls to consumers who have never provided consent (either orally or in writing) to receive such calls. By placing the calls without first obtaining prior express written consent, the telemarketing license and with pre-recorded messages, Defendant plainly violates the TCPA, 47 U.S.C. § 227, et seq, TX 305 and TX 302.
- 14. By making unauthorized telemarketing calls, Defendant has caused the Plaintiff actual harm. This includes loss of productivity, the aggravation, nuisance and invasions of privacy that result from the receipt of such calls. This is in addition to the wear and tear on his telephone, consumption of battery life, lost ability to place outgoing calls or texts and other interruption in use, cellular minutes, loss of value realized for the monies he paid to his carrier for the receipt of such calls, and other diminished use, enjoyment, value, and utility of their cellphones and cellphone plans. Robocalls take actual time to deal with and lost time is a real injury. Plaintiff is a custom jeweler and many time the phone rings while he is designing a piece of jewelry. Not only is this annoying. But many times, he will lose where he is in the design as he must let go of his mouse. He also loses his track of thinking.
- 15. Furthermore, Defendant (or a third-party acting on their behalf and for their benefit) made the calls knowing that the calls trespassed against and interfered with Plaintiff's use and enjoyment of, the ability to access his telephone, including the related data, software, applications, and hardware components. As such, Defendant not only invaded the personal privacy of Plaintiff, they also intentionally, repeatedly, and willfully violated the TCPA.
- 16. The calls were made by or on Defendant's behalf and with their knowledge and approval.
- 17. Defendant knew about the calls, received the benefits of the calls, directed that the calls be

made, and ratified the making of the calls by receiving monetary benefits from these calls.

In response to Defendant's unlawful conduct, Plaintiff files the complaint and seeks an injunction requiring Defendant and its proxies to cease all unsolicited telephone calling activities to consumers as complained of herein and an award of statutory damages to the Plaintiff, together with costs, and pre- and post-judgment interest.

18.

### FIRST CAUSE OF ACTION Violation of 47 U.S.C. § 227(b)(1)(A) Telephone Consumer Protection Act

Plaintiff incorporates the foregoing allegations as if fully set forth herein. Using an ATDS, the Defendant, or its proxy, called the Plaintiff with the Defendant's consent, knowledge, and for its benefit without having any consent to do so from the Plaintiff. The calls were made for the express purpose of selling insurance plans that they financially benefit from. As a result of the damages suffered by the Plaintiff, he is entitled to recover \$500 in a civil fine for the offense. However, in light of the willful nature of the offense, treble damages of \$1500 are more than appropriate under 47 U.S.C. § 227(b)(3)(C) for willful and/or knowing conduct. The calls came from spoofed Texas phone numbers, which is an attempt to hide their identity because they know what they are doing is illegal. They also use a fake business name for the same reason.

## SECOND CAUSE OF ACTION Violation of 47 U.S.C.. § 227(c)(3)(F) Telephone Consumer Protection Act

Plaintiff incorporates the foregoing allegations as if fully set forth herein. The Plaintiff has been on the National Do Not Call List Since June of 2020 because he does not want to be called or texted by entities who do not have his permission. As a result of the damages suffered by the Plaintiff, he is entitled to recover \$500 in a civil fine for each offense under 227(c)(3)(5)(B). However, in light of the willful nature of the offense, treble damages of \$1500 are more than appropriate.

## THIRD CAUSE OF ACTION Violation of § 64.1200(d)(1) Failure to Maintain Written Telemarketing Policy

Plaintiff incorporates the foregoing allegations as if fully set forth herein. 47 CFR 64.1200(d)(1) requires that the Defendant have a written telemarketing policy. Defendant does not and obviously does not think the TCPA applies to them. Plaintiff is entitled to an award of at least \$500 in damages for each such violation under 47 U.S.C. § 227(c)(5)(B). However, in light of the willful nature of the offense, treble damages of \$1500 are more than appropriate

### FOURTH CAUSE OF ACTION Violation of TX 305 Texas State TCPA Law

Texas Business and Commerce Code § 305.053 creates a right of action for "a person who receives a communication that violates [the TCPA as codified at] 47 U.S.C. Section 227 [or] a regulation adopted under that provision ... against the person who originates the communication .... " Tex. Bus. & Com. Code § 305.053(a). Therefore, the elements of a 305.053 claim "correspond to the necessary elements for a TCPA claim." *Callier v. GreenSky, Inc.*, No. EP-20-CV-00304-KC, 2021 U.S. Dist. LEXIS 126769, 2021 WL 2688622, at \*6 (W.D. Tex. May 10, 2021). Plaintiff is entitled to an award of \$500 in damages for each violation under § 305.053(b)(1). Plaintiff also requests the Court award treble damages of \$1500 based on Defendant's knowing and/or intentional violations under §305.053(c)(1). Plaintiff also seeks a permanent injunction requiring Defendant to cease placing illegal telemarketing calls.

# FIFTH CAUSE OF ACTION Violation of 47 CFR § 64.1200(d)(4) Failure to Provide Identifying Information

Plaintiff incorporates the foregoing allegations as if fully set forth herein. 47 CFR 64.1200(d)(4) requires that Defendant provide the called party with the name of the individual caller, the

name of the person or entity on whose behalf the call is being made, and a telephone number or address at which the person or entity may be contacted.

Defendant did not fulfill this requirement, which was why the Plaintiff had to purchase the policy to identify who was behind the calls. Plaintiff is entitled to an award of \$500-1500 in damages for each violation. 47 U.S.C. § 227(c)(5)(B). Plaintiff seeks treble damages of \$1500 per call because of the willful nature of trying to hide their identity until after the policy was purchased.

## SIXTH CAUSE OF ACTION Violation of § 64.1200(d)(1) Failure to Train Telemarketing Personnel

Plaintiff incorporates the foregoing allegations as if fully set forth herein. 47 CFR 64.1200(d)(2) requires that Defendant trains their personnel engaged in telemarketing on the written policy and the existence of the Do Not Call Policy. Defendant did not do so, resulting in violations against Plaintiff. Plaintiff is entitled to an award of at least \$500 in damages for each such violation. 47 U.S.C. § 227(c)(5)(B). However, in light of Defendant's legal history of TCPA complaints and the willful nature of the offense, treble damages of \$1500 are more than appropriate.

## SEVENTH CAUSE OF ACTION Violation of TX 302 Telemarketing Without the Mandated Business License

Plaintiff incorporates the foregoing allegations as if fully set forth herein. TX 302 prohibits sellers from engaging in telephone solicitations from a location in this state or to a purchaser located in this state unless the seller obtains a registration certificate from the Office of the Secretary of State for the business location from which the solicitation is made. It also provides that a person who violates this chapter is subject to a civil penalty of no more than \$5000 per violation. Furthermore, it provides that the party bringing the action is entitled to recover all reasonable costs of

prosecuting the action, including court costs, investigative costs, deposition expenses, witness and attorney fees.

#### **Prayer For Relief**

WHEREFORE, Plaintiff Lucas Horton prays for judgment against the Defendant as follows:

- A. An injunction enjoining the Defendant and their affiliates from engaging in the unlawful conduct set herein;
- B. An award of \$1500 per call for Causes of Action 1-6 for the 14 calls received by the Plaintiff.
- C. An award of \$5000 per call (14) for the 7<sup>th</sup> cause of action.
- D. An award of damages to the Plaintiff, as allowed by under the TCPA.
- E. An award to the Plaintiff of interest, costs and attorney's fees, as allowed by law and equity:
- F. Such further relief as the Court deems necessary, just, and proper.

#### **Demand For Jury Trial**

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Please take notice that the Plaintiff demands a jury trial in this case

Dated: 11/4/2022

Respectfully submitted,

Lucas Horton lukeduke365@yahoo.com 1202 Stratford Dr Richardson, TX 75080

Tel: (214) 909-3341

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

| I. (a) PLAINTIFFS  |   |  | DEFENDANTS   |  |                      |   |  |   |                        |                   |  |
|--|---|--|--|--|----------------------|---|--|---|------------------------|-------------------|--|
| Lucas Horton   |   |  |  | Rank Media USA, LLC  |                      |   |  |   |                        |                   |  |
| (b) County of Residence of First Listed Plaintiff Dallas (EXCEPT IN U.S. PLAINTIFF CASES)  |   |  |  | County of Residence of First Listed Defendant Palm Beach (IN U.S. PLAINTIFF CASES ONLY)  |                      |   |  |   |                        |                   |  |
|  |   |  |  | NOTE: IN LAND CONDEMNATION CASE THE TRACT OF LAND INVOLVED THE TRACT OF LAND INVOLVED TO THE TRACT OF THE T |                      |   |  |   |                        |                   |  |
| (c) Attorneys (Firm Name, Address, and Telephone Number)   |   |  |  | Attorneys (If Known)   |                      |   |  |   |                        |                   |  |
| Lucas Horton, pro  | •   |  |  |  |                      |   | NO   | OV - 4 2  | 199                    |                   |  |
| 1202 Stratford Dr, Richardson, Tx 75080 214 909 3341   |   |  |  |  |                      |   | 1 1  | ,,  | ן אי                   |                   |  |
| II. BASIS OF JURISDICTION (Place an "X" in One Box Only)   |   |  | III. CI  | FIZENSHIP OI<br>(For Diversity Cases O   | F PRI                | NCIPA   | L PARTIES  | Plase Clistric  | Precedent<br>Desembers | r Plaintiff<br>AS |  |
| U.S. Government Plaintiff  | 3 Federal Question (U.S. Government Not a Party)  |  | 1  | Citizen of This State  |                      |   | IF DEF PIF DEF   |   |                        |                   |  |
| 2 U.S. Government<br>Defendant   | Diversity     (Indicate Citizenship of Parties in Item III)   |  | Citize   | en of Another State  | _ 2                  | _ 2   | Incorporated and P<br>of Business In A   |   | <u> </u>               | <b>X</b> 5        |  |
| IN MATTINE OF SHIP   |   | ***************************************                    | 1  | n or Subject of a<br>reign Country   | 3                    | ] 3   | Foreign Nation   |   | 6                      | <u></u> 6         |  |
| IV. NATURE OF SUIT   |   | nly)<br>PRTS   | FO   | Click here for: Nature of Suit Code FORFEITURE/PENALTY BANKRUPTCY OT   |                      |   |  |   | SCRIPTION<br>STATUT    |                   |  |
| 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument  | PERSONAL INJURY 310 Airplane 315 Airplane Product Liability  PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ |  |  | 5 Drug Related Seizure<br>of Property 21 USC 8<br>0 Other  | _                    | 422 Appeal 28 USC 158<br>423 Withdrawal<br>28 USC 157 |  | 375 False Claims Act<br>376 Qui Tam (31 USC<br>3729(a)) |                        |                   |  |
| 150 Recovery of Overpayment & Enforcement of Judgment  151 Medicare Act  | 320 Assault, Libel &  |  |  |  | 820 Copy<br>830 Pate |   | 400 State Reapportionment 410 Antirust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations |   |                        |                   |  |
| Student Loans (Excludes Veterans)  | Liability 340 Marine 345 Marine Product   |  |  |  | New<br>840 Trad      |   |  |   |                        |                   |  |
| 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits  | 350 Motor Vehicle   |  |  | Y LABOR  710 Fair Labor Standards  Act   |                      | -4  | end Trade Secrets<br>of 2016   | 480 Consumer Credit<br>(15 USC 1681 or 1692)            |                        |                   |  |
| 190 Other Contract   | Product Liability   | 380 Other Personal   | 72   | 20 Labor/Management  |                      |   | L SECURITY   | × 485 Telephone Consumer Protection Act                 |                        |                   |  |
| 195 Contract Product Liability<br>196 Franchise  | 360 Other Personal<br>Injury  | njury 385 Property Damage                                  |  | Relations<br>740 Railway Labor Act   |                      |   | k Lung (923)   | 490 Cable/Sat TV<br>850 Securities/Commodities/         |                        |                   |  |
|  | 362 Personal Injury -<br>Medical Malpractice  | Product Liability  |  | I Family and Medical<br>Leave Act  | E                    |   | C/DIWW (405(g)) Title XVI  | Excha<br>890 Other                                      | -                      | Actions           |  |
| REAL PROPERTY 210 Land Condemnation  | 440 Other Civil Rights  | PRISONER PETITION Habeas Corpus:                           |  | 0 Other Labor Litigatio<br>I Employee Retirement   |                      | ] 865 RSI   | (405(g))   | 891 Agrica<br>893 Enviro                                |                        |                   |  |
| 220 Foreclosure  | 441 Voting 463 Alien Detainee   |  |  | Income Security Act  |                      |   | L TAX SUITS  | 893 Environmental Matters<br>895 Freedom of Information |                        |                   |  |
| 230 Rent Lease & Ejectment<br>240 Torts to Land  | 442 Employment<br>443 Housing/  | 442 Employment 510 Motions to Vacate 443 Housing/ Sentence |  |  |                      | _   | es (U.S. Plaintiff<br>Defendant)   | Act<br>896 Arbitration                                  |                        |                   |  |
| 245 Tort Product Liability 290 All Other Real Property   | Accommodations 445 Amer. w/Disabilities -   | 530 General 535 Death Penalty                              |  | IMMIGRATION  |                      | _   | -Third Party<br>USC 7609   | 899 Administrative Procedure Act/Review or Appeal of    |                        |                   |  |
|  | Employment Other: 446 Amer. w/Disabilities - 540 Mandamus &   |  | 462 Naturalization Application<br>er 465 Other Immigration |  | ation                |   |  | Agency Decision 950 Constitutionality of                |                        |                   |  |
|  | Other 448 Education   | 550 Civil Rights<br>555 Prison Condition                   | - P  | Actions  |                      |   |  |   | Statutes               | OI.               |  |
|  | T 110 Education   | 560 Civil Detainee -<br>Conditions of                      |  |  |                      |   |  |   |                        |                   |  |
| V. OBVON   |   | Confinement  |  |  |                      |   |  |   |                        |                   |  |
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|  | City to the Civil By  |  | <u> </u>   |  | ecify)               |   | Transfer   |   | Direct F               |                   |  |
| VI. CAUSE OF ACTIO   | 17 TICC \$ 227  | tute under which you ar                                    | re filing (E   | o not cite jurisdictiona   | il statute           | s unless div  | versity):  |   |                        |                   |  |
|  | TCPA violations   | of making calls wit  |  |  | er on                |   |  |   |                        |                   |  |
| VII. REQUESTED IN ☐ CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint:  COMPLAINT: UNDER RULE 23, F.R.Cv.P. 196,000 JURY DEMAND: ▼Yes ☐ No |   |  |  |  |                      |   |  |   |                        |                   |  |
| VIII. RELATED CASI<br>IF ANY   | E(S) (See instructions):  | JUDGE  |  | a de la composição de l |                      | _DOCKI  | ET NUMBER  |   |                        |                   |  |
| DATE SIGNATURE OF ATTORNEY OF RECORD   |   |  |  |  |                      |   |  |   |                        |                   |  |
| 11/4/2022 Lucas Horton, pro se plantiff  FOR OFFICE USE ONLY   |   |  |  |  |                      |   |  |   |                        |                   |  |
| RECEIPT# AN  | MOUNT   | APPLYING IFP   |  | JUDG   | E                    |   | MAG. JUD   | <b>GE</b>   |                        |                   |  |